

Curt and Lisa Sawyer
4545 Story Road
St. Cloud, FL 34772

Jimmy Daniels
Kent Custom Homes

Jimmy,

Lisa and I want to thank you for the tremendous job you did in building our home. The perspective of four months' time has not lessened the appreciation we have for the job you and your team performed throughout every step of the process, from initial design of our home to Certificate of Occupancy.

One of the lasting impressions we have of the overall experience is your commitment to old-school customer service. We never felt at any point during the process that you would be anything other than receptive, cordial, patient, and honest in your assessment of our requests. Your consistent response was that we were the customer, your job was to provide advice and cost, and subsequently allow us to make an informed decision. This positive attitude, in today's day and age, is very refreshing. You always did what you said you'd do, even down to the small details that most folks would forget.

We are also appreciative of the long-term relationships that you and Kent have developed with your subcontractors. Across the board they speak very highly of and demonstrated a significant amount of loyalty to you, appropriate and understandable for long-term relationships. They bought into and fully complied with your standards of quality, housekeeping, and deadlines.

You greatly exceeded our expectations, and we offer the highest recommendation we can. We feel that the most significant part of this experience is that we now consider you a friend, and wish you, Courtney, and Edison the best in all that you do. We will stay in touch.

Blessings,

Curt, Lisa, Rachel, Isaac, and Anna